



## Note:

ReBIT has floated a RFP – “Security Information & Event Management Solution and Service for ReBIT” on 5-April 2019 on its website <https://rebit.org.in>

The proposed timeline for delivery of hardware is changed as follows:

### Implementation Service Level Agreement

S. No.	Service Category	Target	Penalty
1	Delivery of hardware and software at all sites	<del>6 weeks</del> <b>8 weeks</b> from the date of Issue of Purchase Order	Penalties will be applicable after <del>6 weeks</del> <b>8 weeks</b> , if the Delivery is still not completed. (Delivery shall be considered completed on the Confirmation of delivery of all items as per Purchase Order) A penalty of 1% per week for first two weeks, 2% per week for every subsequent week subject to a maximum of 10% of the total contract value. Penalty will be computed on the total one-time cost between the ReBIT and Bidder.

## 5 Scoring Matrix for Technical Evaluation

Evaluation category	Evaluation criteria		Criteria weightage
Consolidated score			100
Implementation	Project Timelines (including hardware delivery + implementation)	<del>4 week = 3, 5-6 weeks = 2, more than 6 weeks = 1</del> 12 to 14 weeks = 1, 9 to 11 weeks = 2, Less than 9 weeks = 3	3



Document Name

The following change was a Typo which is corrected.

### Implementation Service Level Agreement

2	Installation and Operationalization	<b>6 weeks</b> from the date of <del>Issue of Purchase Order</del> completion of delivery of all the hardware	Penalties will be applicable after <b>6 weeks</b> , if the installation and Operationalization is still not completed. (Installation and operationalization shall be considered completed on the date of submission of all relevant installation documents) A penalty of 1% per week for first two weeks, 2% per week for every subsequent week subject to a maximum of 10%. Penalty will be computed on the total one time cost between the ReBIT and Bidder.
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