

Corrigendum- RFP for HRM solution

Please refer to the RFP published on the ReBIT website on 20 Dec 2019 inviting submission of bids from eligible vendors to implement HRM Solution in ReBIT. In this context, a corrigendum containing the following changes to the RFP document has been released.

Please note the change in the timeline. RFP Bid Submission and RFP Bid Opening are revised:

Activity	Date
RFP Bid Submission (Technical and Commercial bids in separate sealed envelope)	21 Jan 2020 by 4 pm
RFP Bid opening	21 Jan 2020 5:00 PM

Implementation Service Level Agreement

Ticket Resolution	Ticket Type	Resolution Time	Penalties will be applicable if given resolution time has been missed. 0.1% of total monthly cost if the instance is more than twice.
	High	< 6 Hours	
	Medium	< 24 Hours	
	Low	< 36 Hours	