

**Addendum -cum-Corrigendum – RFP - Multifactor Authentication Solution**

Addendum- Multifactor Authentication Solution (MFA) – This addendum-cum-Corrigendum is applicable to the [RFP](#) listed under this heading

Please refer to the [RFP](#) published on the ReBIT’s website on April 06, 2020 inviting submission of bids from eligible vendors for providing professional services for Multifactor Authentication Solution through tendering route. Addendum-cum-Corrigendum containing the following changes to the above RFP document has been released.

**Corrigendum:**

Page No.	Terms & Conditions/Section given in the RFP	Modified as
31	The Bidder should have a positive net worth and profit (after tax and partner disbursements - applicable to partnership firms only) making company in each of the three (3) financial years, i.e. 2016- 17, 2017 - 18 and 2018 – 19 (or Calendar year 2017, 2018 and 2019).	No Changes in RFP terms.  The minimum eligibility criteria is mandated in the RFP to meet quality and technical specifications as appropriate for ReBIT.
31	Bidder should have completed at least 2 projects worth cumulative of at least 25 Lakhs INR (Cumulative Cost), in last 2 years for Indian Clients.  The name of the Bidder (SI and / or OEM) needs to be in sync with the credential letters / contract copies, exceptions will be made in case of divesture, M&A.	It indicates that 2 or more projects cumulative value in last 2 years should be 25 lakhs.  The name of the Bidder (SI and / or OEM) needs to be in sync with the credential letters / contract copies, exceptions will be made in case of divesture, M&A.
45	9.6 Earnest Money Deposit	EMD is exempted to MSMEs subject to providing the required document/certificate confirming the MSME status.

32	<p><b>MSME Point 1</b> - We suggest including "MADE IN INDIA" clause.</p> <p><b>MSME Point 2</b> - Exempt us from the experience part and producing 25 lacs Purchase order part</p>	<p>This RFP is not a global tender.</p> <p>The minimum eligibility criteria is mandated in the RFP to meet quality and technical specifications as appropriate for ReBIT.</p>
32	<p><b>MSME Point 3</b> - Also, the Government of India is promoting MSME for business. In case MSME is not L1 and the one who is L1, in that case L1 should award 15% or 25% of work order to MSME. This will help MSME and the country to grow. Such clauses are already getting included in Tenders in order</p>	<p>The requested MSME preference(s) will not be applicable for this tender.</p>
29	7.1 Objective of Evaluation Process	<p>If two or more bidders have same value of commercial bid, then the reverse auction process will be conducted.</p>
34	<p>7.3 Technical Bid Evaluation Criteria</p> <p>Two stage evaluation process:</p> <p>1) Technical Specification sheet - 294 Marks,          "Must Have" features - 230 Marks          "Good to Have" features - 54 Marks          Must Have features is a knock-out criteria. In case, Bidder is not able to meet any one of the "Must Have" feature, he will not be qualified for further evaluation</p> <p>2) Tech Presentation - 10 Marks</p>	<p>Three stage evaluation process:</p> <p>1) Technical Specification sheet - 294 Marks,          "Must Have" features - 230 Marks, "Good to Have" features - 54 Marks, Must Have features is a knock-out criteria. In case, Bidder is not able to meet any one of the "Must Have" feature,</p>

Overall Cut-off of Technical evaluation for Commercial Bid eligibility - 81%

he will not be qualified for further evaluation

2) Mandatory Technical Product Demonstration of the solution - 92 Marks

Bidder will disqualify in case doesn't score more than 90% in Demo.

3) Technical Panel Presentations - 50 Marks

Overall Cut-off of Technical evaluation for Commercial Bid eligibility - 80%

**Detailed Process: -**

3. Top 5 Bidders who have cleared the cut off in Technical Specification score, are required to carry out **Technical Product Demonstration** of the solution proposed by the Bidder. Demo should be done using web conferencing and videoconferencing. so that Bidder should be able to demonstrate all the "Must Have" and "Good to Have" feature as specified in the Technical Specifications Sheet. For successful demonstration of each "Must Have" feature, there

will be 2 Marks awarded for the same. Total 92 Marks grade scoring. Break-up of the 92 Marks Technical Product Demonstration Scoring, please refer the **Annexure – S**.

Top 5 Bidders who scored minimum 90% in Technical Product Demonstration Scoring activity will be qualified for further round of technical evaluation i.e. Technical Panel Presentations.

4. Top 5 Bidders who have cleared the cut off in technical specification score and cleared technical product demonstration scoring criteria, will be invited for presentation. 50 Marks grade scoring For break-up of the 50 Marks scoring of Technical Panel Presentations, please refer the **Annexure – T**.

5. The total score of Technical Specifications score, Technical Product Demonstration score and Technical Panel Presentations score will be considered as technical evaluation score. Top 5 Bidders who have scored more than 80%

		as Technical evaluation score will be qualified for Commercial Bid.
35	6.3.2 Disqualification Parameters in Technical Bid Evaluation	If only one Bidder qualifies, the ReBIT at its discretion may select more than one Bidder for commercial evaluation.
NA	<p>Technical Specification Sheet</p> <p>Detailed Response (please be as elaborate as possible on how your solution addresses these points</p>	Detailed response is expected from bidder on each technical point. (please be as elaborate as possible on how your solution addresses these points) Only detailed response on each point will be considered for scoring, bidder will be disqualified in “Technical Specifications Sheet” scoring stage itself in case Bidder do not elaborate on any of the point of the technical specifications.
29	<p>7. Evaluation Process</p> <p>The Bidders have to submit ‘the Technical Bid’ and ‘the Commercial’ Bid simultaneously in separate sealed envelopes. The Bidder has to submit ‘Technical Bid’ keeping in view the information / criteria mentioned in Section 2 and 3 of these documents by the date and time stipulated as in Table 1 of Section 1.</p>	<p><b>Bid submission process: -</b></p> <p><b>Option A – Physical mode:</b> EMD Cheque – Physical submission at ReBIT office Bid Documents – All 3 envelopes in Physical Form at ReBIT office</p> <p>Option A will remain as it is which is mentation in RFP.</p> <p>Bidder should submit all bid documents on or before 23<sup>rd</sup> June 2020 (03:00 PM)</p>

**Option B – Virtual mode:**

EMD Cheque – Through NEFT /  
RTGS Payment

Bid Documents – 3 different  
Password Protected PDF files at  
“Procurement” email ID

Online bid Process will be as  
follows:

1. Bidders are required to submit the following three PDF files
  - a. “Minimum Eligibility Criteria”
  - b. “Technical Bid”
  - c. “Commercial bid”

Three separate password protected PDF files to  
“[procurement@rebit.org.in](mailto:procurement@rebit.org.in)” email id  
on 23<sup>rd</sup> June 2020 between 02:00  
PM to 03:00 PM IST. (Email  
attachment size limit is 10 Mb).  
Any submission after given time  
would not be accepted for bid  
evaluation.

It is requested to send three  
separate emails with subject line  
stating – “Minimum Eligibility  
Criteria”, “Technical Bid” and  
“Commercial bid” respectively.

2. Password for “Minimum  
Eligibility Criteria” & “Technical  
Bid with Annexures” document  
to be shared to  
“[procurement@rebit.org.in](mailto:procurement@rebit.org.in)”  
email id on 23<sup>rd</sup> June 2020  
between 02:00 PM to 03:00 PM  
IST.
3. Password for the Commercial  
bid document SHOULD NOT be  
shared at this point of time.  
Bidders who have successfully  
cleared the Technical criteria  
will be informed to share the  
password for “Commercial Bid”  
afterwards.

4. EMD should be submitted online by NEFT/RTGS. UTR No. to be shared and send while submitting the bid documents. Bidder should provide the Bank details / cross cheque for EMD refund.
5. ReBIT Bank details will be shared afterwards through procurement email ID.

Interested bidders should request on ReBIT procurement ID (3 Days Before) "procurement@rebit.org.in"

For Option 1 or Option 2 for Final bid Submission.

6. Post Technical Specification sheet evaluation, eligible bidders would be invited for Technical Product Demonstration. Details of same would be shared with eligible bidder.
7. Post Technical Product Demonstration evaluation and score, eligible bidders would be invited for Technical Panel Presentations. Details of same would be shared with eligible bidder.
8. Post evaluation of Technical Specification sheet, Technical Product Demonstration and Technical Panel Presentations eligible bidders would be invited for commercial bid opening over WebEx or in-person meeting. Details of same would be shared with eligible bidder.
9. Password for the commercial bid document attachment should be shared by the bidders-30 minutes prior to

		<p>Commercial bid opening on procurement email ID and same shall be used to open the commercial bid.</p> <p>Interested bidders should request on ReBIT procurement ID (3 Days Before) procurement@rebit.org.in”</p> <p>For Option 1 or Option 2 for Final bid Submission.</p>
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Note: This document shall form part and parcel of the [RFP](#) and therefore bidders are advised to take the clarifications/responses into account, as applicable, while submitting the bids.



**Pre-Bid Queries and Response:**

NA	NA	Bidder should have completed at least 2 projects worth cumulative of at least 25 Lakhs INR (Cumulative Cost), in last 2 years for Indian Clients. The name of the Bidder (SI &/or OEM) needs to be in sync with the credential letters/contract copies, exceptions will be made in case of divesture, M&A	1.The cumulative orders worth 25 lacs should be of MFA only or any other technology orders will also do.	No Changes in RFP terms, it indicates 2 or more projects cumulative value in last 2 years should be 25 lakhs.
NA	NA		2. To change the condition as either OEM/Bidder to produce order worth 25 lacs for MFA or solution proposed	No Changes in RFP terms.
NA	NA		3. Request you to change cumulative order worth 3 lacs	No Changes in RFP terms.
NA	NA		4. Since you are going to do POC and than choose the product I request you to eliminate this criteria so that better companies and technologies can participate in the tender	Refer section 7.3 - Technical Bid Evaluation Criteria and Addendum-cum-corrigendum document published on the ReBIT website for this RFP.

NA	NA	The proposed solution should be able to provide multifactor authentication for Windows, Mac, Linux Operating systems & Database etc.	What kind of database is being used? Requesting you to please define use case for the same	Local login to database by "database admin" for DB maintenance. Databases like SQL, MS SQL, Mango DB etc.
NA	NA	The proposed solution should provide multifactor authentication for emails (server & end users)	What are the type of server and email suite being used?	Login to email control panel for servers. Outlook or Webmail for client.  Necessary details will be shared with the selected bidder only.
NA	NA	The proposed solution should provide multifactor authentication for in-house developed application	Requesting you to please provide proper use cases and list of in house applications to be considered.	Login to In house developed Web based applications.  Necessary details will be shared with the selected bidder only.
NA	NA	The proposed solution should be able to customise the Time-Based One-Time Password (TOTP) frequency	TOTP is available only is software token and SMS are chargeable which is not advisable.	No Changes in RFP terms.
NA	NA	The proposed solution should provide multifactor authentication for virtualization platform (HCI)	Requesting you to please provide use case for HCI platform.	MFA authentication should be applicable to HCI tenant login to console panel, to provide the 2nd layer of security while access the console using any user / administrator.

NA	NA	The proposed solution should be on premise deployment.	<p>Please remove this point.</p> <p>On premise deployment requirement is usually an ask for IAM solution &amp; not MFA solution. Identity store is not a core functionality of MFA solution, the credentials &amp; sensitive data are always kept on-premise and managed through some IAM solution. As more &amp; more applications are moving to cloud &amp; workforce moving remote, most MFA vendors are moving to cloud as well.</p>	This point is mandatory, No Changes in RFP terms.
NA	NA	The bidder should provide SSL certificate wherever required.	<p>Need more clarification on this point.</p> <p>Few components of MFA solution take the form of web-servers and require client-provided SSL certificates for secure use. Will this suffice ?</p>	<p>Any communication between client/server should be encrypted using SSL/TLS (Secure Layer).</p> <p>ReBIT will provide SSL certificate wherever required for internal and External requirement.</p>
NA	NA	The proposed solution should support user self-servicing and password management functionality to allow users to manage their own registrations and passwords without	<p>Please remove this point.</p> <p>This is a functionality of IAM solution &amp; not core functionality of MFA solution. MFA solution do not support Identity store as core functionality.</p>	No Changes in RFP terms.

		administrator intervention		
NA	NA	The proposed solution should provide authentication at protocol level	Please define what kind of protocols are considered? Requesting you to please provide use case for the same.	Solution Should be OATH compliant.
NA	NA	The proposed solution should support Thin Client	Requesting you to please provide the use-case? What is the type of thin-client being used.	User login using VDI console.  Necessary details will be shared with the selected bidder only.
NA	NA	The proposed solution should support Adaptive / Risk based authentication capabilities.	Requesting you to please give clarification over Adaptive/Risk based authentication	UBA, identify unusual behaviour of user, detect brute force.
NA	NA	The proposed solution should support hard tokens from other OEM as long as they are OATH compliant with 5- 7 years of lifetime.	What is the OEM support for hardware tokens they are asking for. Cisco Duo has limited support.	The hard token can belong to any OEM, however the MFA solution should support as long as they are OATH compliance..

NA	NA	The proposed solution should support both Open ID and SAML 2.0 natively and should be able to integrate with ADFS.	<p>Please relax this point by replacing</p> <p>'The proposed solution should support Open ID OR SAML 2.0 natively and should be able to integrate with ADFS.'</p> <p>Most of the OEM either support Open ID or SAML 2.0 which are both industry standards.</p>	This point is mandatory, No Changes in RFP terms.
NA	NA	The proposed solution should be able to integrate with third party applications such as reverse proxy solution, and PIM solution.	Please provide more clarity on this point? Name those third party applications that are being used for reverse proxy and PIM as a solution	<p>Solution Should integrate with all the 3rd party endpoint agents like AV, DLP, Proxy, ITSM, MFT, Vaultize, Encryption and Backup solution clients etc.</p> <p>Currently, we don't have any PIM solution implemented. However, solution should be compatible with the industry leading PIM solutions.</p>
NA	NA	The proposed solution should be able to be deployed in virtual environments such as VMware, LPAR or Hyper-V	<p>Remove this point</p> <p>Complete solution cannot be deployed on VM. Duo as MFA is a cloud based solution</p>	This point is mandatory, No Changes in RFP terms.
NA	NA	The solution should support database storage on SAN (storage area network)	<p>Please remove this point.</p> <p>This is a functionality of IAM solution &amp; not core functionality of MFA solution. MFA solution do not</p>	No Changes in RFP terms.

			support Identity store as core functionality.	
NA	NA	Information for all policies, groups, and roles should be stored in the LDAP repository or, alternatively, in a database.	Requesting you to please provide a use case for the specification	Proposed solution should store authentication data in Active Directory schema or should have his own database to store the data, however in both cases of MFA/2FA data should be encrypted.
NA	NA	Industry grade (AES-256) encryption should be used for data flow between Central server and clients	<p>Please relax this point by replacing</p> <p>'Industry grade TLS 1.2 or better ciphers should be used for data flow between Central server and clients.'</p> <p>As an OEM we have to support multiple encryption asks from multiple customers. However most OEMs support TLS 1.2 with multiple encryption selection.</p>	Industry grade TLS 1.2 or better ciphers should be used for data flow between Central server and clients.
NA	NA	Administrator should be able to create customized dashboard to view compliance status and history.	Customize dashboard can only happen with the API integration.	No Changes in RFP terms.

NA	NA	Administrator should be able to configure email to send weekly compliance reports.	<p>Please relax this point by replacing</p> <p>'Administrator should be able to export weekly compliance reports.</p> <p>Not all reports can be sent over email by most OEM solutions. However, every OEM does support extraction of that data/reports.</p>	<p>No Changes in RFP terms, Reporting should be available with proposed solution, Administrator should be able to export weekly compliance report from console.</p>
NA	NA	The proposed solution should have Backup and Restoration of all policies and database.	Backup restoration and can happen with API integration	Proposed solution should have automated backup option to take the required database and policy backup to restore the same in the event of any failure.
NA	NA	Client agent should have anti tamper password. (requires additional credential to uninstall)	<p>Please remove this point.</p> <p>This can be addressed with centralised group policy of OS. Asking MFA OEMs to deliver this capability will be redundant &amp; will also create complexity in administration &amp; ease of use of the solution</p>	<p>No Changes in RFP terms. MFA agent un-installation should not be possible without Administrator rights.</p>
NA	NA	Integration with Active Directory to import OU & Groups for administration task and management and	Considering this point is not completed requesting you to please throw more insights on this.	<p>Solution should be integrated with active directory for role based access control.</p> <p>Rephrased the sentence as follows: "Integration with Active Directory to import OU &amp; Groups for administration task and management"</p>

NA	NA	Integration with mail server for email alerts for 2FA and it should send reports	<p>Please relax this point by replacing</p> <p>'Integration with mail server for email alerts of Fraudulent authentication attempts and it should be able to export reports'</p> <p>Not all reports can be sent over email by most OEM solutions. However, every OEM does support extraction of that data, for example through RESTful API.</p>	No Changes in RFP terms, Reporting should be available with proposed solution, Administrator should be able to export weekly compliance report from console.
NA	NA	Integration with PIM (Privilege identity management) solution.	Requesting you to please specify PIM solution being used are going to be used	Currently, we don't have any PIM solution implemented. However, solution should be compatible with the industry leading PIM solutions.
NA	NA	The solution should support integration with MAM (mobile identity management) solution.	What MAM solution is being used? Please specify use case.	Necessary details will be shared with the selected bidder only.
NA	NA	The proposed solution should have 8-character high contrast LCD display with pin padded H/W token.	<p>Please remove this point.</p> <p>Such type of testing data are not done by every OEM on their HW tokens.</p>	No Changes in RFP terms.
NA	NA	The proposed solution should have OATH compliant time based	Requesting you to please provide use case for this point.	The solution should be OATH certified



NA	NA	The proposed hardware endurance more than 14,000 clicks	Please remove this point. Such type of testing data are not done by every OEM on their HW tokens.	No Changes in RFP terms.
NA	NA	The proposed hardware should have Battery life cycle more than 5 years	Please remove this point. Such type of testing data are not done by every OEM on their HW tokens.	No Changes in RFP terms.
NA	NA	The proposed solution should have OATH TOTP Compliant RoHS CE FCC WEEE	Requesting you to please give more clarification on Compliance policy.	The solution should be OATH certified
NA	NA	The proposed solution should have fingerprint enabled option for authentication.	It is possible Software token of Cisco Duo push	Software token should be supported by On-premises solution.
NA	NA	NA	In order to be 100% compliant is it ok that we have mix of products more than one?	It is preferred to have single - centralized solution to achieve all the requirements.
NA	NA	NA	We suggest to include "MADE IN INDIA" clause	This RFP is not a global tender.

NA	NA	NA	<p>Will you be qualifying bidders on technical criteria or eligibility criteria or based on POC? We suggest it should be based on POC. If POC is successful ReBIT should be flexible on order values, turnover, use cases etc</p>	<p>Refer section 7.2 - Minimum Eligibility Criteria and section 7.3 - Technical Bid Evaluation Criteria and Addendum-cum-corrigendum document published on the ReBIT website for this RFP.</p>
NA	8	3.2.9 Definition of Terms	<p>We are in agreement that AMC for the application will start post warranty period (3 Years). However, we request that AMC contract be entered at mutually agreed terms for the execution of post warranty AMC. Therefore, request that the clause be modified to include - <b><i>AMC contract will be entered for execution of AMC post warranty period of three years.</i></b></p>	<p>No Changes in RFP terms.</p>
NA	9	3.2.11 Definition of Terms	<p>Change Management: We request that this clause be explained in detail.</p>	<p>No Changes in RFP terms.</p>

NA	19	4.9 Go-LIVE - (5)	<p>The proposed Penalty is high. We request to consider and reduce the same to 1 % of the total contract value per month of delay, to the maximum of 5% of the total contract value as per the agreement between the ReBIT and the successful Bidder.</p>	No Changes in RFP terms.
NA	21	4.11.1 Warranty -(3)	<p>Since it is beyond the warranty period, visit charges for onsite support of the engineer should be applicable at agreed terms. Request the amendment to this clause to safe guard the interest of the bidder.</p>	No Changes in RFP terms.

NA	24	5 Payment Terms	<p>The clause states that</p> <ul style="list-style-type: none"> <li>- Bidder should provide Application cost with 3 Years of onsite warranty (24x7x365) support including Saturday and Sunday as and when required to visit ReBIT Site</li> <li>- <b>Does this mean that dedicated Onsite FMS Support Engineer is required? Please confirm</b></li> </ul>	<p>Dedicated Onsite FMS Support Engineer is not required, however as and when there are issues, engineer is expected to visit onsite to troubleshoot / resolve the issue. ReBIT as per their policy doesn't provide remote access support for troubleshooting the issues.</p>
NA	27	6.2 Purpose and Objective of SLA	<p>Minimum service expectation as a percentage of "Business Utility" of 99.99% to be calculated on monthly basis is very high and may not be practical. Therefore, we request that this be considered at 95% on annual basis.</p>	<p>No Changes in RFP terms.</p>

NA	29	6.6 Penalties	<p>The envisaged penalties are very much on the higher side as it is based on the total year support cost. We request you to consider this and reduce the same. We suggest the slab as -          Up to 24 hours: 0.5% on the total year support cost. Greater than 24 hours 2.5% of the total year support cost.</p>	No Changes in RFP terms.
NA	77	Point No-1	<p>Query: We understand this clause as: <i>"At the time of login, user will be prompted to complete MFA before logon into the system is completed"</i> Is this correct? Please confirm.</p>	Yes, At the time of login, user should be prompted to complete MFA, before logon into the system.
NA	77	Point No-14	<p>MAM solution must be using an application gateway, please name it so we know if API is supported by us or not.</p>	Necessary details will be shared with the selected bidder only.
NA	77	Point No-22	<p>Original IP of WAN or end-point device LAN IP ? Or both</p>	Both IP.

NA	Page 14	4.3.4	Bidder expects the hardware for the solution will be procured ,managed and maintained by ReBIT	Yes, hardware - Server configuration details are required while submitting the Bid. Hardware will be managed and maintained by ReBIT. But Onsite support must be provided by the selected vendor for updates, upgrades and any issues pertaining to the MFA solution.
NA	Page21	point 3	Please clarify on "No additional cost clause"	No Changes in RFP terms.
NA	Page 21	point 2	As understood the project duration is 5 years' clarify "Preventive maintenance of application without any cost to ReBIT. "	For Preventive maintenance, there should not be any cost to ReBIT.
NA	General		Can Bidder leverage on existing Helpdesk tool for ticket logging, tracking, and SLA measurement	Yes for internal management ReBIT will use internal Helpdesk tool, Bidder should provide their support/helpdesk and SLA tracking tool for support management.

NA	Page 13	point 3	Can bidder leverage on current Backup tool, If yes, please share the details. Please confirm the backup policy	We don't have any specific backup tool for servers and application. Necessary details regarding backup policies will be shared with the selected vendor only.
NA	Page 11		Please confirm if there is any format for the OEM authorisation letter	No specific format for the OEM authorisation letter. It has to be on the letterhead of OEM, Seal / Stamp and Signed by Authorised Signatory of OEM.
31/ 32	section 7.2/ point 3	Minimum Eligibility Criteria	<p>Bidder should have completed at least 2 projects worth cumulative of at least 25 Lakhs INR (Cumulative Cost), in last 2 years for Indian Clients.</p> <p>Can we show OEM's documentary evidence such as satisfaction/ credential letter from the client or Completion letter. Is PO/ completion letter is sufficient or we need to submit the contract copy.</p>	<p>No Changes in RFP terms. It indicates 2 or more projects cumulative value in last 2 years should be 25 lakhs.</p> <p>Project Completion letter with PO is required.</p>

77	57	10.18 Annexure Technical Specification	R: Which PIM (Privilege identity management) solution is currently in use?	ReBIT doesn't have any PIM solution implemented as of now. However, solution should be to support all standard PIM solutions available in the market
77	58	10.18 Annexure Technical Specification	R: Which MAM (mobile identity management) solution is currently in use?	Necessary details will be shared with the selected bidder only.
77	59 - 64	10.18 Annexure Technical Specification	R: Is Hard token mandatory? All tech specs mentioned in the Token section can be made available via the soft token option	If Bidder is having both the options (Hard token & Soft token), bidder should add separate cost sheet with details of Hard token & Soft token.
77	4	10.18 Annexure Technical Specification	R: What is the total count of all applications that will be integrated with MFA solution? Does it include SAP solution/applications?	Around 20 application at this point of time, SAP Is not included. However count of application will change based on internal requirements.
77	8	10.18 Annexure Technical Specification	R: What is the total count of all databases that will be integrated with MFA solution? Please share database types.	Around 10 application at this point of time, SAP Is not included. However count of DB will change based on internal requirements.



77	8	10.18 Annexure Technical Specification	R: What is the total count of all users that will be integrated with MFA solution? Will all users be in LDAP/AD?	<p>To start with total 50 (Users/Servers/Network Devices / DB / Web App) integration will go live as RFP process and gradually we will increase the number based on requirement.</p> <p>However count of users will change based on internal requirements. There will be combination of AD &amp; Workgroup systems/Users.</p>
NA	NA	NA	License expected is for 50 users - Is this perpetual license or subscription license model asked in the RFP	Please refer the commercial bid template. Refer section: 10.16 Annexure P: Commercial Bid Format
77	2, 7 , 14	Technical Specification	<ol style="list-style-type: none"> <li>1. Please share Firewall Devices brands and model no.</li> <li>2. The proposed solution should provide multifactor authentication for virtualization platform (HCI): Kindly mention Make.</li> <li>3. The solution should support integration with MAM solution.</li> </ol>	Necessary details will be shared with the selected bidder only.

77	47	Pre-Requisites and Dependencies	The proposed solution should not have any conflict with existing infrastructure security solutions.: Need details on existing infrastructure	Necessary details will be shared with the selected bidder only.
77	54	Administration	The proposed solution should have Backup and Restoration of all policies and database. It will be provided, or we have to factor the cost.	Proposed solution should have automated backup option to take the required database and policy backup to restore the same on the event of failure.  ReBIT use their own Backup environment & Policies
10		Scope of Work	Do Bidder have to provide OS, hardware and required software or it will be provided by ReBIT.	Hardware and OS will be provided by ReBIT however Configuration details should be provided by bidder while submitting the bid.  Refer section 4.3.4 Hardware Requirements

11		Scope of Work	Entire Solution here mean only the hardware and software provided by bidder for 2FA?	Risk assessment & VAPT will happen on the entire solution including the solution.
5	24	5.1	Payment terms is not cleared.	1. Please refer section: 10.16 Annexure P: Commercial Bid Format 2. Please refer section 5, Payment Terms and section 4.10 Post Milestones
10	71	10.13	Need Clarity on FMS SOW, Why FMS Service is required.	Dedicated Onsite FMS Support Engineer is not required, however as and when there are issues, engineer is expected to visit onsite to troubleshoot / resolve the issue.
7	31	7.2	We don't have Credential letter for RSA, but we have PO copies for RSA.	PO Copies will be sufficient with Project Completion letter on the client letterhead. Please refer the Minimum Eligibility Criteria Section for the complete details.
10	71	10.13		
7	31	7.2		

Note: This document shall form part and parcel of the [RFP](#) and therefore bidders are advised to take the clarifications/responses into account, as applicable, while submitting the bids.

**ReBIT Procurement Team**  
21 May 2020