



Pre bid meeting queries & answer: RFP - Annual Maintenance Contract of Equipment's

Date: May 4, 2020

Please refer to the invitation for Request for Proposal ([RFP](#)) from eligible vendors for Annual Maintenance Contract of Equipment's through tendering route published on the ReBIT's website on April 20, 2020.

In this context, pre bid meeting conducted on 28 April 2020, 3:30 PM to 4:30 PM, responses containing answers on queries raised in pre-bid meeting for above mentioned RFP invitation document is uploaded herewith.

Sl. No	Query	Answer
1	EMD - Complete Addressee details for EMD Payment(Pg. No. 7) since the location where it is payable is not mentioned	Address : 502, Building No. 1, Mindspace Juinagar, Nerul, Navi Mumbai - 400607
2	Electrical System	
2.1	Half yearly Thermography findings hot spot and correction. If major parts replacement recommended in thermography like busbar then who will pay the cost.	Major part replacement beyond repair shall be in ReBIT's scope
2.2	Providing support for electrical lease and licensing work, coordination with government authority then who will pay the cost	Govt fees will be paid by ReBIT
3	Ductable AC -Indoor unit body condition, Before survey if it is damaged/rust etc....who will pay the cost.	Before survey any fault / defects shall be borne by ReBIT.
4	Fire alarm system -After project handover, Is there available of software CD, dongle etc....	All existing software, CD etc. as part of hand over shall remain in custody of ReBIT and can be availed as and when required
5	HSSD - After project handover, Is there available of software CD, dongle etc....	All existing software, CD etc. as part of hand over shall remain in custody of ReBIT and can be availed as and when required



6	Novec 1230 gas - in case of any incident if gas get release then who shall pay the cost for refiling.	Refilling cost shall be paid by ReBIT
7	CCTV camera -If any CCTV camera beyond repairable, then then who will pay the cost for new camera replacement.	CCTV camera beyond repair shall be replaced by ReBIT
8	AV equipment's	
8.1	Replacement of projector lamp after exceeding lamp hrs. who will pay the cost	Replacement of lamp shall be paid by ReBIT
8.2	AV equipment, TV & VC -If beyond repairable, who will pay the cost for new replacement.	Replacement shall be paid by ReBIT
8.3	We need AV equipment software programmer CD, it should be available after project handover.	All existing software, CD etc. as part of hand over shall remain in custody of ReBIT and can be availed as and when required
9	Reponses and resolution time	
9.1	Agreed resolution time may be vary considering the current Pandemic outbreak situations and lockdown.	Force Majeure situations shall be dealt as appropriate. Please refer to Section 7.2 in the RFP
9.2	Most of the equipment's are import items so that availability of spare parts may be delayed as per agreed time. considering the current scenario it would not be same as it were earlier.	Force Majeure situations shall be dealt as appropriate. Please refer to Section 7.2 in the RFP
9.3	Before taking AMC we will survey to all the system to check the status of its functionality.	Survey to be carried before submission of final bid.
10	UPS System - Require Sr No and Model of the UPS	UPS Make - EATON UPS # 1 - 80 KVA - 93E80DMBS/Sr.No. - 4M414IXX11 UPS # 2 - 30 HVA -93E301BMBS/S.No. - DN014LXX02
11	Battery monitoring System - Require Sr No and Model of the UPS	CM-02N / S.No. - 201812030037
12	UPS Batteries - Will not be covered under AMC	Battery testing shall be part of scope of work. Battery replacement shall be in ReBIT scope. Dismantling of batteries shall be done by successful bidder.



13	Inverter - Require Sr No and Model of the Inverter	MAKE - CONSUL NEOWATT FML11X0003330589 / S.No. C1201906095094
14	Inverter- Battery - Will not be covered under AMC	Battery testing shall be part of scope of work. Battery replacement shall be in ReBIT scope. Dismantling of batteries shall be done by successful bidder.
15	Electrical	
15.1	It will be a NCAMC Proposal.	Please refer to scope of work for electrical system mentioned in Section 3.1.2 in the RFP
15.2	We will require As built/distribution SLD.	Drawings shall be shared with the successful bidder
16	PAC System - Require Sr No and Model of the PAC	MAKE - STULZ Unit # 1 : IEC381AS-DP / S.No.10015724 Unit # 2 : IEC381AS-DP / S.No.10015730
17	HVAC System	
17.1	Require Sr No and Model of the VRV System.	VRV Make - Belimo / S.No. - LM24A-SR
17.2	We will require the as built drawing of the system which includes the CFM distribution.	Drawings shall be shared with the successful bidder
17.3	Drain Pump is not included	Servicing / repair of drain pump is part of scope of work. Replacement beyond repair shall be paid by ReBIT. Please refer to Section 3.1.3.2 in the RFP
17.3	Electrical assets such as MCB/MCCB/ELCB etc. is not covered under CAMC.	Servicing/ repair of MCB/MCCB/ELCB is part of scope of work. Please refer to Section 3.1.2.2 in the RFP. Replacement due to manufacture defect / malfunctioning shall be paid by ReBIT. Installation of such item shall be done by successful bidder.
17.4	Any Electrical Cables are not included	Please refer to Section 3.1.2 in the RFP
18	FAS System	
18.1	High Traffic Zone SD should be defined by ReBIT.	Please refer to Section 3.1.6 in the RFP



18.2	We will require FAS Backup, SUD file, Credentials for all user levels. and floor drawings.	Credentials shall be shared with successful bidder
18.3	We will require FAS system credentials (Sr No/Model).	Credentials shall be shared with successful bidder
19	Fire Fighting System	
19.1	This will be NCAMC	Please refer to Section 3.1.6 in the RFP
20	Kitchen Equipment - We will require Sr No and Model no of all equipment's	Please refer to "Kitchen equipment asset" in Section 3.1.1 in the RFP. Kitchen equipment's are tailor made, same can be inspected before last of submission of bid.
21	Fees - Is there any Bidding fees involved?	No, there wont be any bidding fees, however bidder is expected to submit EMD (Refer 7.3 in the RFP)
22	Documents - Is there any physical document required to submit?	Email bid submission can be done pls refer Sl.no. 31 below.
23	DD Activity - The Due Diligence will be conducted once the contract is signed and the repairing or replacement charges will be shared if any..	Bidders can inspect system before last date of bid submission on prior intimation, any fault / defect in system shall be repaired on ReBIT cost
24	Payment Terms	
24.1	What are the payment terms?	Please refer to Section 3.3 & 6 in the RFP
24.2	Before quarter or after quarter?	Please refer to Section 3.3 in the RFP
24.3	What is the Invoice submission procedure?	Please refer to Section 3.3, 6 in the RFP
24.4	What is the TAT of payment release after invoice submission?	Please refer to Section 3.3 in the RFP
25	Installation date - We will require installation date of all the equipment's	UPS - 8 March 2019 FAS - 22 April 2019 BMS/ CCTV / Access Control System - 22 April 2019 Electrical System - 14 March 2019 Audio Visual System / Television - 22 April 2019
26	Can Due Diligence activity / inspection of health check of existing system be carried out post award of contract?	No. Bidder has to carry out inspection of system health check prior to submission of bid.

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Reserve Bank Information Technology Pvt. Ltd.



502, Building No 1,
MindSpace Juinagar, Nerul,
Navi Mumbai 400 706

info@rebit.org.in



27	Who will pay for faults / defect identified from date of due diligence & award / signing of contract?	Any defect / faults before award of contract shall be paid by ReBIT.
28	Who will pay of non operational equipment's /systems before award of contract	Any non operational equipment before of award of contract shall be repaired by ReBIT.
29	Who will pay OEM supervision charges for battery replacement	OEM supervision charges shall be paid by successful bidder.
30	Refiling of Novec gas / fire extinguisher cylinder on false alarm / in case emergency situation	Refilling cost shall be paid by ReBIT if cylinder is used in case of emergency or training. Call shall be taken on case to case basis for refilling of Novec system in case of false alarm.
31	Request for extension of bid submission date due to probable extension to lockdown	Extension of bid submission and email submission of bid is allowed for this RFP and a corrigendum has been released in ReBIT website

Note : Pre-bid questions & answers shall form part of bid document / agreement

ReBIT Procurement Team