



**Setup and Implementation Of Endpoint Compliance Management Solution (ECMS)**

-----  
**REQUEST FOR PROPOSAL (RFP)**

**CORRIGENDUM # 1  
And  
Response to Pre-bid queries**

(27<sup>th</sup> January 2021)  
RFP: ReBIT/2020 / CPO / 024

This document is the property of Reserve Bank Information Technology Private Limited (ReBIT). It may not be copied, distributed or recorded on any medium, electronic or otherwise, without the ReBIT's written permission thereof, except for the purpose of responding to ReBIT for the said purpose. The use of the contents of this document, even by the authorized personnel / agencies for any purpose other than the purpose specified herein, is strictly prohibited and shall amount to copyright violation and thus, shall be punishable under the Indian Law.

**Reserve Bank Information Technology Pvt. Ltd.  
502, Building No 1, Mindspace Juinagar, Nerul, Navi Mumbai – 400706**

Following are the changes / clarification in the RFP terms. All the bidders are requested to refer the "Corrigendum / Revised Terms" column as below:

Page No	Clause No	Existing Terms	Corrigendum / Revised Terms
42	Annexure G: Minimum Eligibility Criteria S.No 5	<p><b>REQUIREMENTS</b></p> <p>The bidder should have implemented 2 or more projects of size 300 devices or more in each project of the proposed OEM's ECMS Solution and should be performing satisfactorily in the last 3 years in BFSI sector/ Govt. sector/Any other sector and should be live as on 31-12-2017. The bidder should provide the required document proof in the form of purchase order and go-live certificate from the client."</p>	<p><b>REQUIREMENTS</b></p> <p>The bidder should have implemented 2 or more projects of size 300 devices or more in each project of the proposed OEM's ECMS Solution and should be performing satisfactorily in the last 3 years in BFSI sector/ Govt. sector/Any other sector and <u>at least one project</u> should be live as on <u>31-03-2020</u>. The bidder should provide the required document proof in the form of purchase order and go-live certificate from the client."</p>
48	Annexure H: Technical Specifications S.No 30	<p>Endpoint/Server/Network/printer/scanner health management using the same agent (Health of fans and batteries), identify if the health issue is due to malware or environmental issues.</p>	<p>Endpoint/Server/Network/printer/ scanner health management <u>using the same agent, identify if the health issue is due to malware or environmental issues.</u></p>

Please read the aforesaid corrigendum along with the issued RFP document. All other terms and conditions which are not covered in this Corrigendum, will be as per the original RFP - Setup and Implementation Of Endpoint Compliance Management Solution (ECMS) Ref: ReBIT/2020 / CPO / 024 dated 12<sup>th</sup> January 2021.



**Setup and Implementation Of Endpoint Compliance Management Solution (ECMS)**

**REQUEST FOR PROPOSAL (RFP)**

**RESPONSE TO PRE-BID QUERIES**

(27<sup>th</sup> January 2021)

RFP: ReBIT/2020 / CPO / 024

This document is the property of Reserve Bank Information Technology Private Limited (ReBIT). It may not be copied, distributed or recorded on any medium, electronic or otherwise, without the ReBIT's written permission thereof, except for the purpose of responding to ReBIT for the said purpose. The use of the contents of this document, even by the authorized personnel / agencies for any purpose other than the purpose specified herein, is strictly prohibited and shall amount to copyright violation and thus, shall be punishable under the Indian Law.

Sr. No	Query Reference (Page)	Query Reference (Clause)	Existing clause of the RFP	Query by the Vendor	ReBIT's Response
1	42	5	Annexure G: Minimum Eligibility Criteria The bidder should have implemented 2 or more projects of size 300 devices or more in each project of the proposed OEM's ECMS Solution and should be performing satisfactorily in the last 3 years in BFSI sector/ Govt. sector/Any other sector and should be live as on 31-12-2017.	Requested to make it as "Bidder / OEM" should have implemented 2 or more projects of size 300 devices or more in each project of the proposed OEM's ECMS Solution and should be performing satisfactorily in the last 3 years in BFSI sector/ Govt. sector/Any other sector and should be live as on 31-12-2020.	Please refer Corrigendum # 1
2	11	5.4.7	Training	Training details are missing, like: Training Location and No. of Days. Requested you to kindly share the details.	Training should be conducted at ReBIT office with OEM & bidder. Vendor should propose the required Training details while proposing the bid.
3	45	5	The solution should provide the license optimization means it should give details of license utilization of ReBIT solutions like Proxy, AV, DLP, MFA, MFT, ECMS etc. i.e. How many licenses purchased and how many utilized?	Requested you to kindly share the details of Proxy, AV, DLP, MFA, MFT, ECMS modules.	Necessary details will be shared with the selected bidder only.
4	46	12	The proposed solution should be able to provide Operating system and 3rd party software patch management and status.	Requested you to kindly share the details of 3rd party software.	Necessary details will be shared with the selected bidder only.
5	46	15	Monitor and manage the status and health of various third-party endpoint protection clients such as anti-virus and anti- malware tools.	Requested you to kindly share the details of anti-virus and anti- malware tools.	Necessary details will be shared with the selected bidder only.

Sr. No	Query Reference (Page)	Query Reference (Clause)	Existing clause of the RFP	Query by the Vendor	ReBIT's Response
6	47	25	Solution should have by default Rules acting at Indicators of Attacks detecting suspicious/ malicious activities such as (Block blacklisted software, data upload / download)	Requested you to please clarify this point.	Proposed solution should have independent rules to notify Admin and take automated actions on below events. 1. Attacks detecting suspicious/ malicious activities 2. blacklisted software installation 3. Critical patch missing. 4. Old software version installed. 5. Huge data upload or download from / to system.
7	49	40	The admin/console access to the web console should be done using 2FA/MFA (should integrate with any 2FA/MFA) solution.	Requested you to share the details of 2FA/MFA, like Token Base / SMS / Email.	Necessary details will be shared with the selected bidder only.
8	50	54	The proposed solution should raise the event of unauthorized file change, solution should report the changes, who made the change, time & how they made it.	It's specific to a particular product. Requested you to please make it Generic.	No change in RFP terms
9	-	Scope	RFP's requirement is for Agent base solution.	The RFP presupposes agents to be used for monitoring, remediating and reporting on the security configurations. Agents are not secure and difficult to manage. We suggest that you make being agentless a pre-requisite for the RFP	No change in RFP terms

Sr. No	Query Reference (Page)	Query Reference (Clause)	Existing clause of the RFP	Query by the Vendor	ReBIT's Response
10	-	Additional Query		List all classes and quantities of endpoints including Oses you wish to manage a. Bare metal machines b. VMs c. Firewalls d. Laptops windows e. Laptops mac f. Windows servers g. Linux servers	Details will be provided to selected bidder.
11	-	Additional Query		Isn't the requirement for servers more stringent than that for the other classes as they access the data. Pls consider server security configuration management be treated separately.	No change in RFP terms
12	42	Minimum Eligibility Criteria	The bidder should have implemented 2 or more projects of size 300 devices or more in each project of the proposed OEM's ECMS Solution and should be performing satisfactorily in the last 3 years in BFSI sector/ Govt. sector/Any other sector and should be live as on 31-12-2017. The bidder should provide the required document proof in the form of purchase order and go-live certificate from the client."	Pls consider this as ONE Large BFSI order.	No change in RFP terms
13	50	Integration		Pls consider integration with privileged user management systems must have	No change in RFP terms

Sr. No	Query Reference (Page)	Query Reference (Clause)	Existing clause of the RFP	Query by the Vendor	ReBIT's Response
14	-	Additional Query		What is a custom integrity module	Provision shall be provided for creating custom policies - different policies for end points and different policies for end points.
15	48	Technical Compliance	The proposed solution to monitor and manage all printers including cartridge levels and paper usage /cost management using the same agent. Also control printer access as needed (B/W or colour Printing) track files being printed by user, restriction on B/W or colour printing, or copying by the user.	Pls clarify Why is paper and print cost included in a security solution as a must have (29) No standards body requires this	No change in RFP terms
16	48	Technical Compliance	Endpoint/Server/Network/printer/scanner health management using the same agent (Health of fans and batteries), identify if the health issue is due to malware or environmental issues.	Pls clarify Why is the health of fans and batteries included in a security solution. No standards body requires this. (30)	Endpoint/Server/Network/printer/scanner health management using the same agent, identify if the health issue is due to malware or environmental issues.  Please refer response to S.No 2
17	48	Technical Compliance	The proposed solution should be able to retrieve and provide security information irrespective of vendors computing environment.	Requirement 37 is not clear. Please clarify.	The proposed solution should be able to provide all security information irrespective of vendors computing environment.

Sr. No	Query Reference (Page)	Query Reference (Clause)	Existing clause of the RFP	Query by the Vendor	ReBIT's Response
18	45	Technical Compliance	The proposed solution should be able to provide complete visibility into all IT assets which are connected in Private / Public / VPN Network from desktop, laptop, servers, physical or virtual, network, Printer, Scanners regardless of any O.S flavours i.e., Windows, Linux, Unix (Non-Unix Operating/Unix Varieties) & Mac OS also it should location, connection type etc.	Location of Devices, Need more clarity on it	The proposed solution should be able to provide complete visibility into all IT assets which are connected in Private / Public / VPN Network and should have hardware classification desktop, laptop, servers, physical or virtual, network, Printer, Scanners regardless of any O.S flavours i.e., Windows, Linux, Unix (Non-Unix Operating/Unix Varieties) & Mac OS
19	46	Technical Compliance	The proposed solution should be able to deliver broad range of other security functions and gives the ability to add other targeted functions as needed, without adding infrastructure or implementation cost, such as scanning of network devices such as switches, firewall, Wireless, WAF, Proxy, Router etc.	need to know more about desired security functions	This is good to have feature, however solution should have features of as scanning of network devices such as switches, firewall, Wireless, WAF, Proxy, Router etc apart from endpoints & Server.
20	47	Technical Compliance	The solution must be able to auto-remediate the endpoints which fails the regulators controls like CIS benchmarks. (Policy details will be shared with selected bidder for deployment.)	Need more details on policy	Solution should have configuration features of implementing the global standard benchmark like CIS / NIST / PCI-DSS.
21	47	Technical Compliance	Able to monitor any changes to operating system files, registry files and system configuration.	need to know the scope of it	Any changes in system configuration such as registry / files / users should be highlighted by the solution.



Sr. No	Query Reference (Page)	Query Reference (Clause)	Existing clause of the RFP	Query by the Vendor	ReBIT's Response
22	47	Technical Compliance	The proposed solution should have extensive file property checking whereby files and directories are monitored for changes to contents or attributes (ownership, permissions, size, etc).	Is it within AD or for workgroup as well?	Solution should have option for AD & Workgroup.
23	42	5	The bidder should have implemented 2 or more projects of size 300 devices or more in each project of the proposed OEM's ECMS Solution and should be performing satisfactorily in the last 3 years in BFSI sector/ Govt. sector/Any other sector and should be live as on 31-12-2017. The bidder should provide the required document proof in the form of purchase order and go-live certificate from the client."	Kindly Consider- "The bidder should have implemented 2 or more projects of size 300 devices or more in each project of the proposed OEM's ECMS Solution in BFSI sector/ Govt. sector/Any other sector and should be live <b>as on 31-03-2020</b> . The bidder should provide the required document proof in the form of purchase order and go-live certificate from the client."	Please refer response to S.No 1