



ANNUAL MAINTENANCE CONTRACT OF NON-IT EQUIPMENT

REQUEST FOR PROPOSAL (RFP)

CORRIGENDUM # 1

(07 June 2022)

RFP: ReBIT/CPO/2022-23/092-007

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**Reserve Bank Information Technology Pvt. Ltd.
502, Building No 1, Mindspace Juinagar, Nerul, Navi Mumbai – 400706**

Following are the changes / clarification in the RFP terms. All the bidders are requested to refer the "Corrigendum / Revised Terms" column as below:

Page No	Clause No. & Heading	Existing Terms	Corrigendum / Revised Terms
39 of 62	Annexure A: Submission Checklist for Technical Bid	<u>Annexure K: Proposed Team Profile</u>	Annexure K is not required to be submitted.
47 of 62	Annexure G : Minimum Eligibility Criteria : 2 Turnover	<p>a. The bidder should have average annual turnover of INR 3 Crores <u>from Facility Management Services</u> in last three financial years (FY 2018-19, FY 2019-20 & FY 2020-21).</p> <p>b. The bidder should have positive Networth and positive Profit After Tax (PAT) <u>from Integrated Facility Management Services in each of the last three financial years (FY 2018- 19, FY 2019-20 & FY 2020-21).</u></p>	<p>a. The bidder should have average annual turnover of INR 3 Crores from Facility Management Services in last three financial years (FY 2018-19, FY 2019-20 & FY 2020-21).</p> <p>b. The bidder should have positive Networth from Integrated Facility Management Services in each of the last three financial years (FY 2018- 19, FY 2019-20 & FY 2020-21).</p> <p>c. The bidder should have positive Profit After Tax (PAT) from Integrated Facility Management Services in any three of last four financial years (FY 2017-18, 2018-19, FY 2019-20 & FY 2020-21).</p>

Please read the aforesaid corrigendum along with the issued RFP document. All other terms and conditions which are not covered in this Corrigendum, will be as per the original RFP - Annual Maintenance Contract of Non-IT Equipment Ref: ReBIT/CPO/2022-23/092/007 dated May 27, 2022.



ANNUAL MAINTENANCE CONTRACT OF NON-IT EQUIPMENT

REQUEST FOR PROPOSAL

RESPONSE TO PRE-BID QUERIES

(07 June 2022)

RFP: ReBIT/CPO/2022-23/092/007

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#	Query Reference (Page)	Clause #	Query Reference (Clause)	Query by the Bidder	ReBIT Response
1			General	<p>1. List of Equipments Not available in the RFQ</p> <p>2. List of Equipment under DLP if any and its dates</p>	<p>List of equipment will be provided to interested bidders, process for obtaining the asset details is mentioned in Section 5.2, Page No. 7 of RFP document.</p> <p>Equipment under Defect Liability period (DLP) till 31-Dec-2022, successful bidder has to sync up with current Defect Liability Period (DLP) vendor during Defect Liability Period.</p>
2			General	What will be the days on which the PM will be carried out	Planned Preventive Maintenance calendar will be shared with successful bidder.
3	7	5.2		All Equipments under comprehensive AMC	ReBIT intends to contract service provider for Comprehensive AMC.
4	8	5.2.1.2		Whether electrical spare parts like HT & LT cables, Cable Trays, laying of cables will be contractor scope?	HT & LT cables, Cable Trays, laying of cables will not be in contractors' scope
5	9	5.2.2.2.e		Condenser coil and evaporator coil replacement will be under whose scope?	Condenser coil and evaporator coil replacement is not under AMC scope of work
6	9	5.2.2.2.j		Replacement of insulation will be under whose scope ?	Replacement of insulation will be under successful bidder scope
7	9	5.2.2.2.t		kindly specify the type of coating and the location of coating. Like u tubes of condenser & header only? Or the full copper tubes also?	Anti-rusting coating to condense tube and copper tube whenever required
8			General	Who will be the repair and replacement cost of sheet metal?	Replacement of sheet metal is part of scope of work.
9	13	5.2.4.1		Replacement of batteries are in vendors scope?	Replacement of batteries is optional. Bidders to provide cost under optional services as mentioned on Page No. 52

10			General	List of all the equipments and its make with QTY which are installed at site ?	Please refer asset list for type & quantity of assets.
11			General	Order will be finalised for 2 years 9 months and the order will be issued on yearly basis.	Yes, as per RFP terms.
12	39		Annexure A	Annexure K (Proposed Team Profile) is to be submitted but there is no Annexure K provided in the tender document. Since this is an AMC Contract, there is no manpower to be provided so kindly clarify how to respond to this requirement mentioned in the RFP Document.	Annexure K not required. Please refer Corrigendum # 1 issued in this regard. Bidder is required to submit a company profile along with escalation matrix as per Clause # 5.5 page # 23 of RFP document.
13	7	5 (5.1)	The AMC Services will be Comprehensive and exhaustive and will cover all Electrical Works, UPS, HVAC Works, PAC Works, Fire and Safety Works, Audio Visual Works, Access Control System & Building Management System.	Kindly Confirm whether it is CMC OR NCMC	Please refer clause 5.2 on Page No. 7.
14	7	5.1	The Bidder shall be required to undertake to perform all such tasks, render requisite services and make available all such resources as may be required for the successful completion of the entire assignment at no additional cost to the ReBIT notwithstanding what is stated here and what is not stated.	Required inventory spare list if contract is CMC to confirm spares rates	Since the contract is Comprehensive maintenance, whatever spares required would be in successful bidder's scope. Successful bidder is required to make provision for all spares and repair / replacement services to maintain the premises equipment.
	7	5.2	The Bidder agrees to use its best efforts to assess, understand and provide the Comprehensive Annual Maintenance services as per ReBIT's requirement. The scope of work is broadly subdivided under following asset / works which includes exhaustive services / requirements prescribed	<p>1. Do we need to hire third party vendor for UPS, KITCHEN EQUIPMENTS, GYM & GAMING EQUIPMENTS?</p> <p>2. Electrical audit - Client has to bear the inspection charges.</p>	<p>1. Bidder may hire third party vendor who has back-to-back contract with OEM for spare supply & support.</p> <p>2. Official inspection charges will be paid by ReBIT after submission of receipts.</p> <p>3. ReBIT will pay applicable 'official' fee /</p>

			<p>further in subsequent sections (but is not limited to same) :</p> <p>a. Electrical Equipment / Works</p> <p>b. HVAC Works</p> <p>c. PAC Works</p> <p>d. UPS</p> <p>e. Kitchen Equipment</p> <p>f. Fire and Safety Works</p> <p>g. Audio Visual Works</p> <p>h. Access Control System & Building Management System</p> <p>i. Gym & Gaming Equipment</p>	<p>3. Earth pit checking – Client has to bear IR and ER checks charges.</p>	<p>challan charges against submission of receipt, all other charges to be borne by service provider.</p>
8	5.2.1.2	Calibration of all energy meter and provide its report once in year	Who will be responsible for – Permanent spares , critical spares, Consumable spares	Successful Bidder is responsible for calibration of energy meter.	
9	5.2.2.2	HVAC System-Leak testing and rectifying leaks in the Refrigeration system include replenishment of appropriate gases, brazing work	Kindly confirm, the cost will be borne by client or Vendor?	Cost to be borne by successful bidder.	
9	5.2.2.2	Coating of tubes need to be done once in year	Kindly confirm, the cost will be borne by client or Vendor?	Cost to be borne by successful bidder.	
9	5.2.2.2	Check the function of expansion valves, relay, contactor, thermostat, capacitors, driers, safety switches, relief & solenoid valves and rectification/replace if required	Kindly confirm, the cost will be borne by client or Vendor, if it is required?	Cost to be borne by successful bidder.	
10	5.2.2.2	Repair & Replacement of Microprocessor/PCB/Handset/Display and compressor	Kindly confirm, the cost will be borne by client or Vendor?	Cost to be borne by successful bidder.	
			List of OEM Vendor and Contact Details as per the Machinery deployed	OEM will be mentioned in the Asset List. Please refer response to query no. 1 for obtaining Asset List.	
			Requesting for site survey on the current week to understand in detailed	Site survey can be done from June 8 to June 10, 2022. Bidders are requested to send email request for site visit with	

					details of visitors to procurement@rebit.org.in
		Turnover (b)	Annexure G	As per the eligibility criteria the company should have positive PAT for last three years, we do not have positive PAT for one of the last three years. We request you to please change the requirement to out of 5 years 3 years should be positive PAT	Please refer Corrigendum # 1 issued in this regard.

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